Questionnaire

		Yes	No
Ge	neral Questionnaire		
Во	ard of Directors - General Requirements		
1.	Does the board implement policies and procedures to ensure an effective system of corporate governance?		
2.	Does the board ensure that executive officers appropriately manage and supervise day-to-day activities?		
3.	Is the composition of the board within the guidelines of § 563.33a)?		
4.	Have all directors regularly attended directors' meetings during the year?		
5.	Does the board of directors regularly review reports from the executive committee, audit committee, loan committee, other committees of the board, compliance personnel, and outside experts at board meetings?		
6.	Has each director had the opportunity to review and modify all minutes of board and committee meetings during the period prior to approval?		
7.	Are the minutes complete?		
Со	nflicts of Interest - 12 CFR § 563.200		
8.	Does the board of directors review each director's business and personal interests to ensure that the director does not advance his interests (or interests of others that the director has a personal or business relationship with) at the expense of the savings association?		
	• Do board members furnish written conflict-of-interest representations annually?		
	• Has any director engaged in any transaction with the association or its affiliates where the director received preferential treatment? (Apply particular emphasis to loan terms and instruments.)		
	• Has any director engaged in any transaction with the association or its affiliates that give the appearance of a conflict of interest?		
	porting of Loans from Correspondent Banks - 12 CFR Part 215, § 3.43, FIL-82-2000 (FFIEC-004)		
9.	Does the board of directors review the reports of indebtedness to correspondent banks that executive officers and principal shareholders and their related interests must annually submit to the board?		
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Oversight by the Board of Directors Questionnaire

		Yes	No
Safe	ety and Soundness Standards - 12 CFR Part 570, Appendix A		
10.	Does the board of directors and senior managers ensure that the system of internativol operates effectively?	l con-	
11.	Does the association have an internal audit function that is appropriate to its size nature, scope, and risk of its activities?	and the	
	ndards for Safeguarding Customer Information – 12 CFR Part 57 pendix B	70,	
12.	Did the board of directors approve and oversee the implementation of a written in tion security program, as required by the Gramm-Leach-Bliley Act (GLBA), Sec 501(b)?		
	• Does the board receive annual reports regarding the status of the information rity program, and the institution's compliance with § 501(b) of GLBA?	on secu-	
Ann 363	nual Independent Audits and Reporting Requirements - 12 CFR F	Part	
13.	This section only applies to associations where total assets at the beginning of the year are \$500 million or more:	efiscal	
	• Has the board of directors established an independent audit committee?		
	• Does the committee review with management and the independent public accepte basis for the reports that 12 CFR Part 363 requires?	countant \square	
Sari	banes-Oxley Public Reporting Requirements		
	section only applies to public institutions that are subject to SEC reporting irements.		
14.	Has the institution included in its SEC filing a management report on the companternal control over financial reporting? <i>Note:</i> Savings association and savings assholding companies may choose to prepare a single management report that satisfithe SEC requirement and Part 363 rather than prepare two separate managements.	ociation es both	
15.	Has the institution included an attestation report by the registered public accounting regarding management's assessment?	ng firm	
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Inte	erest Rate Risk Management Procedures - 12 CFR § 563.17	76		
16.	Does the board of directors (or a designated committee of the board) reviassociation's interest rate risk exposure?	ew the savings		
17.	Has the board of directors formally adopted a policy for the management risk?	of interest rate		
18.	Does the board of directors periodically receive reports from management plementation of the interest rate risk policy?	nt regarding im-		
19.	Does the board of directors review the results of operations at least quarter adjustments as necessary, including adjustments to the authorized acceptainterest rate risk?	•		
Fina	ancial Derivatives - 12 CFR § 563.172			
20.	Has the board of directors established written policies and procedures go ized financial derivatives?	verning author-		
-	pervisory Policy Statement on Investment Securities and E atives Activity	End-User De-		
21.	Has the board of directors approved major policies for conducting investincluding the establishment of risk limits?	ment activities,		
22.	Does the board of directors review portfolio activity and risk levels, and agement to demonstrate compliance with approved risk limits?	require man-		
Inte	erbank Liabilities - 12 CFR § 206.3			
23.	Does the board of directors annually review and approve the association' ability policies and procedures?	s interbank li-		
Pay	ment Systems Risk - 12 CFR § 210.25			
24.	Does the board of directors control the risks of participation in the systeming caps and reviewing policy compliance?	ns by establish-		
Rea	al Estate Lending Standards - 12 CFR § 560.101			
25.	Does the board of directors, at least annually, review and approve lending extensions of credit secured by real estate?	g policies for		
26.	Do the lending policies reflect risk levels that are acceptable to the board clear and measurable underwriting standards?	and provide		
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	• Do the institution's lending policies require that higher unusual loans (as specifically defined in the policies) be final approval?			
	 Were unusual loans and those exceeding ordinary risk protection the period, and did the board record their approval or disapproval. 			
	 In reviewing higher-risk loans, did the board explore e limit the amount invested, and did the directors docume utes? 			
	• Does the board review the status of all high-risk loans on	a regular basis?		
	oraisal Policies and Practices of Savings Associa bordinate Organizations - 12 CFR § 564.8, TB 55a	ntions and		
27.	Has the board of directors developed, implemented, and main ensure that appraisals reflect professional competence and rel collateral?			
28.	Has the board of directors developed and formally approved	written appraisal policies?		
29.	Does the board of director's annually review and approve appassociation policies, procedures and reasonableness of estimates	-		
30.	Has the board of directors designated one or more persons as mental risk analyst and assisted in the development of the ass risk policy?			
Cla	ssification of Assets - 12 CFR § 560.160			
31.	31. Does the board of directors ensure that management evaluates and classifies the association's assets on a regular basis in a manner consistent with or reconcilable to OTS's asset classification system?			
Wri	itten Security Programs - 12 CFR Part 568			
32.	Has the board of directors developed and implemented writte association's physical locations?	n security programs for the		
Report of Condition - 12 USC § 1817(a)(3), TFR Instructions				
33.	Do two or more members of the board of directors attest to the	e report?		
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Rep	oort of Examination - ROE Instructions		
34.	Do the directors review the report of examination and sign the Director's signature page for review during the next examination?		
Info	ormation Technology		
35.	Has the board of directors developed, adopted and implemented appropriate policies, practices, procedures, and controls to identify, manage, and mitigate information technology risks within the association's environment?		
Bus	siness Continuity Planning - CEO Memo No. 176		
36.	Has the board of directors developed a comprehensive, institution-wide business continuity plan, appropriate to the size and complexity of the institution that clearly defines how the association can maintain, resume, and recover its operations after disruptions?		
	• Is the association's business continuity plan tested annually?		
	• Are the results of the annual testing presented to the board for review and documented in the corporate minutes?		
37.	Has the board of directors developed and implemented a program to oversee and manage its technology outsourcing relationships?		
	• Does the vendor management oversight program ensure that contracts with outsourced technology vendors contain language that the service providers implement security programs designed to meet the objective of § 501(b) of GLBA?		
Thi	rd Party Arrangements – TB 82a		
38.	For significant contracts, does the board of directors regularly receive:		
	• Risk management reports, including contingency plans?		
	• Performance reports?		
	Oversight activity reports?		
39.	Does the board have a policy that it must approve the third party vendor selection process, and have access to critical information with regard to the third party's activities?		
40.	Does the board have policies that require management to develop business plans for significant new lines of business or products that identify the planning process, decision making, and due diligence activities in selecting a third party vendor?		
41.	Does the board adequately document their decisions regarding third party vendors?		
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		Yes	No
Executive Compensation and Employment Contract Oversight - 12 CFR § 563.39			
42.	Does the board of directors annually review and approve all employment contracts and compensation arrangements for senior officers and directors?		
43.	Has the board of directors defined the duties and responsibilities of the institution's managing officer in writing?		
44.	For those bonus plans tied to the performance of the institution has the board established controls to prevent management from reporting short-term gains at the expense of long-term profitability?		
45.	If the institution uses employment contracts, do they meet the requirements of § 563.39?		
	nd Coverage for Directors, Officers, Employees, and Agents - 12 CFR § .190		
46.	Does the board of directors formally approve and annually review and assess the association's standard and supplemental bond coverage?		
Reta	ail Sales of Nondeposit Investment Products - TB 23-2		
47.	Only applicable to associations that permit the sale of nondeposit investment products on their premises:		
	• Does the board of directors ensure that customers receive disclosures about the nature and risk associated with nondeposit investment products?		
	• Did the board of directors adopt and does the board of directors periodically update a written statement that addresses the risks associated with the association's sales program?		
	• If the association uses a third party that sells or recommends its nondeposit investment products, has the board of directors approved the agreement with the third party?		
Con	npliance Management Program – SMAART – CEO Memo No. 171		
48.	Has the board adopted and maintained a comprehensive compliance management program predicated on systems, real-time monitoring, periodic self-assessment, organizational accountability, responsiveness to needed improvements, and effective training (OTS' SMAART Compliance Program Components)?		
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•	Does the board approve and note in its minutes the establishment and maintenance of a written compliance program designed to assure and monitor compliance with the <i>Bank Secrecy Act (BSA)</i> (31 CFR Part 103 and 12 CFR 563.177 and 563.180)?		
•	Did the board ensure that the BSA program includes the following at a minimum?.		
	— a system of internal controls?		
	— daily coordination and monitoring by a designated individual?		
	— independent testing of compliance?		
	— training for appropriate personnel?		
•	Did the board adopt a policy for implementing the <i>Truth in Lending Act and Regulation Z</i> (12 CFR Part 226)?		
•	Did the board adopt a policy and comprehensive procedures for implementing the <i>Real Estate Settlement Procedures Act and Regulation X</i> , including explanation of the coverage of the regulation, exemptions, disclosure requirements, Section 8 prohibitions and other relevant requirements (24 CFR 3500)?		
•	Did the board adopt a policy implementing the <i>Home Mortgage Disclosure Act and Regulation C</i> (12 CFR Part 203)?		
•	Did the board adopt a policy for implementing the <i>National Flood Insurance Act and OTS regulation</i> (12 CFR 572)?		
•	Did the board adopt a policy for implementing the <i>Equal Credit Opportunity Act and Regulation B</i> (12 CFR 202)?		
•	Did the board adopt a policy for implementing the <i>Fair Housing Act</i> (42 USC 3601 et seq.) and implementing HUD regulations (24 CFR 100 et. seq.) and OTS's non-discrimination regulations at 12 CFR 528.9?		
•	Did the board adopt a policy for implementing the <i>Electronic Fund Transfer Act and Regulation E</i> (12 CFR Part 205)?		
•	Did the board adopt a policy for implementing the <i>Expedited Funds Availability Act</i> (<i>Regulation CC at</i> 12 CFR Part 229)?		
•	Did the board adopt a policy for implementing the <i>Truth and Savings Act and Regulation DD</i> and establish procedures addressing relevant activities (12 CFR Part 230)?		
•	Did the board adopt a policy for implementing the <i>CRA Sunshine</i> regulations (12 CFR Part 533)?		
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Oversight by the Board of Directors Questionnaire Yes No Did the board adopt a policy ensuring that insurance or annuity sales activities meet enumerated regulatory obligations, institutional standards, and customer service (12 CFR 536)? **Comments**

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